

DATA PROTECTION INFORMATION

We handle your data with care and strictly follow the legal requirements when processing them. The following data protection information provides an overview of the processing of your personal data and your resulting rights in accordance with the applicable data protection law:

1. WHO IS RESPONSIBLE FOR DATA PROCESSING

Dr Rudolf Clement Otto King
Dachauer Straße 17
80335 München
Tel: (172) 462 0874
Email: dataprotection (at) flexxi (dot) care

3. FOR WHAT PURPOSE FLEXXI PROCESSES YOUR DATA AND ON WHAT LEGAL BASIS:

The following information provides a simple overview of what happens to your personal data when you visit our website. Personal data are all data with which you can be personally identified. For detailed information on data protection, please refer to our data protection declaration listed below this text. We process your data on the basis of the European Basic Data Protection Regulation (DS-GVO) and the Federal Data Protection Act.

DATA COLLECTION ON OUR WEBSITE

Who is responsible for data collection on this website?

The data processing on this website is carried out by the website operator, whose contact details can be found in the imprint.

How do we collect your data?

On the one hand, your data is collected when you provide it to us. This may be data that you enter in a contact form, for example.

Other data is automatically collected by our IT systems when the website is visited. These are mainly technical data (e.g. internet browser, operating system or time of the page call). This data is collected automatically as soon as you enter our website.

What do we use your data for?

Part of the data is collected to ensure that the website is provided without errors. Other data can be used to analyse your user behaviour.

4. WHO RECEIVES MY DATA:

As a matter of principle, we do not pass on any information provided to us to third parties, unless we use service providers for the provision of specific services, who are, however, contractually obliged to comply with the statutory data protection obligations to the same extent as we ourselves or if we transfer your information to the contractual partner on your behalf. For example, detailed information from the customer's address will only be passed on to a nurse if she accepts the job and to the service provider (usually : stripe) who handles the payment.

5. I AM OBLIGED TO PROVIDE YOU WITH MY DATA:

Of course, you are not obliged to provide us with this data, but without your details we can neither carry out your orders nor execute contracts.

If you are asked separately for your consent to the processing of your data for purposes that go beyond the purpose of the contract, however, consent is not a prerequisite for the execution of the contract.

6. HOW LONG WILL THE DATA BE KEPT WITH US:

We process and store your data until the comprehensive completion of your order, in any case for a period of three months from your last activity. Should the law require longer archiving, we will keep your data in accordance with the legal requirements.

Personal data that is collected in the course of Google's web services in accordance with Chapter 10 will be deleted immediately after these services have been provided and in any case in accordance with the legal requirements.

7. WHAT DATA PROTECTION RIGHTS DO I HAVE?

We will be happy to provide information about your data stored with us on request. In doing so, you can point out incorrect data to us and request a correction; furthermore, you are also free to request the deletion of all data. Furthermore, you have the opportunity to object to the processing of your data in whole or in part and finally you have the right to have your data transferred to us.

If you do not wish your personal data to be processed within the framework of Google services or videos on Vimeo in accordance with chapter 10, you can initially object to the use of cookies on our site. Of course, you can also deactivate the processing of your data by Google or Vimeo yourself by changing the settings of your Internet browser and delete any cookies that have already been set. The help functions of your Internet browser explain how cookies can be deactivated and deleted in your browser.

8. AUTOMATED DECISIONS WILL BE MADE ON THE BASIS OF MY DATA IN ACCORDANCE WITH ART. 22 DS-GVO:

As a matter of principle, we do not use fully automated decision-making processes for our services. Should these be used in individual business transactions, we will inform you separately.

9. PROFILING:

In some cases, we analyse personal data with the help of evaluation tools in order to assess selected personal aspects and thus to better orient our marketing towards relevant target groups.

10. COOKIES, EVALUATIONS AND STATISTICS AND TOOLS USED

10.1 Cookies

We use cookies to continuously optimise our website for your use, to personalise it for you and for statistical purposes. A cookie is a small text file that is transferred to your hard drive from a website server. Cookies cannot be used to start programs or transfer viruses to a computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you.

Insofar as we use cookies with personal reference to record your usage behaviour, we only process these with your consent. Of course you can revoke your consent to the recording of your usage behaviour at any time by deleting all cookies set in your Internet browser. You can also - as shown below - revoke your consent for individual analysis services.

The data associated with the cookies will be stored until the end of the term of a respective cookie or until the cookies are deleted by you.

10.2 Statistical evaluation of visits to our website

We collect, process and store the following log data to protect our pages: IP address, website from which the file was accessed, name of the file, date and time of access, amount of data transferred and report on the success of the access. In addition, we collect this data for statistical purposes and for the continuous improvement of our offers on our pages.

10.3 We use the following services (hereinafter "Tools") on our website:

10.3.1 Google Tag Manager

We use the Google Tag Manager.

1. **Which personal data is collected and processed and for what purpose:** As far as the Google Tag Manager has been approved by you, it enables a large number of individual web services and web tracking programs to be combined on a uniform platform and your IP address as well as analysis results from your surfing behavior to be read out, saved and processed in consolidated form for reports. It also enables us to provide you with additional services from the evaluation of your website and Internet use.
2. **Who gets access to the data processed by Google Tag Manager:** In the course of your visit to our websites, your user data, such as in particular your IP address

and your usage behaviour, are transmitted to servers of Google Ireland Limited, Gordon House, Barrow Street, 4 Dublin, Ireland, and to locations outside the European Union, such as the United States, where they are processed and stored. With regard to processing in the United States, the European Commission has determined that an adequate level of data protection exists there if the data processing company is subject to the US-EU Privacy Shield ("Privacy Shield") Agreement and if the export of the data to the US takes place in accordance with the provisions of this Privacy Shield. Google Ireland declares that it complies with these requirements and publishes its security and privacy policy at <https://policies.google.com/privacy>.

3. **Legal basis for the processing**We base the processing of cookies and web tracking on your consent in accordance with Art. 6 Paragraph 1 letter a of the Basic Data Protection Regulation (hereinafter "DS-GVO"), which you have given us by clicking on it in our cookie information.
4. **Duration of storage**Google only stores the data processed by the Tag Manager for as long as necessary for the execution of the web service and will delete it immediately, provided that this does not conflict with any legal storage obligations.
5. **Objection possibility and deletion**You can object to the processing and forwarding of your data by deactivating the execution of scripts in your browser or by selecting its "Do Not Track" settings. Furthermore, it is possible to install a script blocker in your browser or to prevent Google from using your data by downloading and installing the browser plug-in provided by Google at <http://tools.google.com/dlpage/gaoptout?hl=de>.

10.3.2 Google Analytics

We use the services of Google Analytics.

1. **What personal data is collected and processed and for what purpose: In** Soweit Sie den Einsatz von Google Analytics zulassen, vermag dieser Webdienst die Nutzung unserer Seiten und Ihr Surfverhalten zu analysieren, damit wir unsere Seiten für Ihre Nutzung kontinuierlich verbessern können. In addition, the analysis of user behaviour serves to identify attacks by third parties and to protect our websites.
2. **Who gets access to the data processed within the scope of Google Analytics:** When Google Analytics is activated, your user data, such as in particular your IP address and your usage behaviour, are transmitted to servers of Google Ireland Limited, Gordon House, Barrow Street, 4 Dublin, Ireland, and to locations outside the European Union, such as the United States, where they are processed and stored. With regard to processing in the United States, the European Commission has determined that an adequate level of data protection exists there if the data processing company is subject to the US-EU Privacy Shield ("Privacy Shield")

Agreement and if the export of the data to the US takes place in accordance with the provisions of this Privacy Shield. Google Ireland declares that it complies with these requirements and publishes its security and privacy policy at <https://policies.google.com/privacy>.

3. **Legal basis for the processing**We base the processing of cookies and web tracking on your consent in accordance with Art. 6 Paragraph 1 letter a of the DS-GVO, which you have given us by clicking on it in our cookie information.
4. **Duration of storage**Google only stores the data processed by the Tag Manager for as long as necessary for the execution of the web service and will delete it immediately, provided that this does not conflict with any legal storage obligations.
5. **Objection possibility and deletion**You can object to the processing and forwarding of your data by deactivating the execution of scripts in your browser or by selecting its "Do Not Track" settings. Furthermore, it is possible to install a script blocker in your browser or to prevent Google from using your data by downloading and installing the browser plug-in provided by Google at <http://tools.google.com/dlpage/gaoptout?hl=de>.

10.3.3 Google Maps

The maps from Google are also integrated on our pages.

1. **What personal data is collected and processed and for what purpose:** When our website is called up, users' browser data is transferred to Google Maps in order to reload map data and display these maps on our website.
2. **Who gets access to the data processed by Google Maps:** During your visit to our website, your user data contained in your browser, such as your IP address, is transmitted to servers of Google Ireland Limited, Gordon House, Barrow Street, 4 Dublin, Ireland, and to locations outside the European Union, such as the United States, where it is processed and stored. With regard to processing in the United States, the European Commission has determined that an adequate level of data protection exists there if the data processing company is subject to the US-EU Privacy Shield ("Privacy Shield") Agreement and the export of the data to the United States is carried out in accordance with the provisions of this Privacy Shield. Google Ireland declares that it complies with these requirements and publishes its security and privacy policy at <https://policies.google.com/privacy>.
3. **Legal basis for processing**The processing of the browser information and the personal data contained therein is based on your consent in accordance with Art. 6 Para. 1 letter a of the DS-GVO, which you have given us by clicking on it in our cookie information.

4. **Duration of storage** According to information provided by Google, the processed data will only be stored for as long as is necessary for the map service and will be deleted immediately, provided that this does not conflict with any statutory storage obligations.
5. **Possibility of objection and deletion** You can prevent the processing and forwarding of your data within the framework of Google Maps by deactivating the execution of scripts in your browser or by installing a script blocker there.

10.3.4 Embedded video functions in Youtube

Videos can be integrated on our pages on YouTube.

1. **What personal data is collected and processed and for what purpose:** When our website is called up, users' browser data is transferred to Google, the operator of YouTube, in order to reload a video and to be able to display and play it on our website.
2. **Who gets access to the data processed within the framework of YouTube:** In the course of your visit to our website, your user data contained in your browser, such as your IP address, among others, is transmitted to servers of Google Ireland Limited, Gordon House, Barrow Street, 4 Dublin, Ireland, and to locations outside the European Union, such as the United States, where it is processed and stored. With regard to processing in the United States, the European Commission has determined that an adequate level of data protection exists there if the data processing company is subject to the US-EU Privacy Shield ("Privacy Shield") Agreement and the export of the data to the United States is carried out in accordance with the provisions of this Privacy Shield. Google Ireland declares that it complies with these requirements and publishes its security and privacy policy at <https://policies.google.com/privacy>.
3. **Legal basis for processing** The processing of the browser information and the personal data contained therein is based on your consent in accordance with Art. 6 Para. 1 letter a of the DS-GVO, which you have given us by clicking on it in our cookie information.
4. **Duration of storage** According to information provided by Google, the processed data will only be stored for as long as is necessary for the performance of the video service and will be deleted immediately, provided that this does not conflict with any statutory storage obligations.
5. **Possibility of objection and deletion** You can prevent the processing and forwarding of your data within YouTube by deactivating the

execution of scripts in your browser or by installing a script blocker there.

10.3.5 Embedded pixels from Facebook

We use services from Facebook Pixel

- 1. What personal data is collected and processed and for what purpose:**We have implemented the services of Facebook Pixel on our website, through which information about your use of our pages together with information about your browser and IP address is also transmitted to Facebook under joint responsibility in accordance with Art. 26 of the DS-GVO. Facebook can use this data, among other things, to show you further offers on our services on the Facebook pages or to link them with other data that may be available on Facebook and use this enriched information for its own advertising purposes or to provide Facebook customers with further advertising material for display.
- 2. Who gets access to the data processed by Facebook pixels:**Your activities on our website, combined with personal data of your browser and your IP address, are also made accessible to Facebook Ireland Limited, 4 Grand Canal Square, Grand Canal Harbour, Dublin 2 Ireland, and are transmitted to places outside the European Union, such as the United States, where they are processed and stored. With regard to processing in the United States, the European Commission has determined that an adequate level of data protection exists there if the data processing company is subject to the US-EU Privacy Shield ("Privacy Shield") Agreement and the export of the data to the US is carried out in accordance with the provisions of this Privacy Shield. Facebook declares to comply with these requirements and publishes its security and data protection principles at <https://www.facebook.com/privacy/explanation>.
- 3. Legal basis for the processingProcesses** Die Verarbeitung Ihres Nutzerverhaltens auf unseren Seiten sowie der personenbezogenen Browser- und IP-Informationen stützen wir auf Ihre Einwilligung nach Art. 6 Abs 1 lit. a der DS-GVO, die Sie uns im Rahmen unserer Cookiehinweise durch Anklicken erteilt haben; soweit wir Daten gemeinschaftlich mit Facebook verarbeiteten, erfolgt dies gemäß Art 26 DS-GVO.
that go beyond joint processing to display our services on Facebook are the sole responsibility of Facebook.

4. **Duration of storage** According to information provided by Facebook, the processed data is only stored for as long as it is necessary for the execution of the Pixel Service and Facebook will delete it immediately, provided that this does not conflict with any legal storage obligations.
5. **Possibility of objection and** Sie können die Verarbeitung und Weiterleitung Ihrer Daten an Facebook verhindern, indem Sie in unserem Cookiebanner die Nutzung des Facebook Pixel ausschalten.
cancellation You can assert **your** Sie können die Verarbeitung und Weiterleitung Ihrer Daten an Facebook verhindern, indem Sie in unserem Cookiebanner die Nutzung des Facebook Pixel ausschalten.
rights against Facebook on its website at
<https://www.facebook.com/privacy/explanation>.

11. IN THE EVENT OF COMPLAINTS, YOU MAY ALSO CONTACT THE
COMPETENT DATA PROTECTION SUPERVISORY AUTHORITY AT ANY TIME:

Bavarian State Office for Data Protection Supervision (BayLDA)

Promenade 27

91522 Ansbach

e-mail: poststelle@lda.bayern.de